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Dear valued customer,

You have been the owner of a LECO Pegasus II for a few years.

Unfortunately we have reached a point in time where it becomes increasingly difficult to obtain parts and components for the repair to the Pegasus II. Many components are not available on the open market and our stock is limited. We do not anticipate that this supply shortage will affect the serviceability of your unit within the next 12 months. However, this does depend on several factors that are out of our control.

At this point we simply want you to be aware of problems that could arise from this shortage in spare parts. We will continue service for at least another two years without any restriction and will supply parts as long as our supplies last.

Starting in June 2006, the price for service contracts for the PEG II will increase by 25% to cover costs that may arise due to difficulties in obtaining parts.

We will obsolete the PEG II from service by Dec. 31st, 2007. After that day we will still provide service as long as we have sufficient parts. However, we will not offer any more service contracts and we will not guarantee that we can repair the instrument to be fully operational and therefore might decline to service the unit.

We do have various packages to upgrade the unit to newer electronics, including a package that would upgrade your Pegasus II to the current model Pegasus III. This would help you avoid any problems with the obsolescence of parts for years to come. In case you are interested in an upgrade or have any questions, please feel free to call us at 1-800-LECO-911.

LECO is committed to provide the best service possible and we will do our best to service the Pegasus II as long as possible. We regret that market forces require us to take such action.

Bert Franz Service Manager Separation Science